



Wyoming CAMA Users Group Veteran's Exemption Program

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Survey Name: Veteran's Exemption Program

Survey Description: The Property Tax Division is finalizing some on-line reports for the Veteran's Exemption Database. Presently, we have the following reports available: 1. Count of active, qualified applicants by qualification type, i.e. veteran, widow (er) or disabled; 2. Duplicate veteran records by name; 3. Duplicate veteran by SSN; 4. List of exemption claims by property type by tax year; 5. Statewide list of veterans with possible duplicates by name; 6. Mailing address for all veterans (active and deactive) to include qualification type and spouse name.

Time Created: 3/13/2008 2:04 PM

Number of Responses: 23

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1. Are there any additional reports you would need? Please comment.

We need ability to complete DOR report in September. That means number of exemptions, assessed value, mill levy and total tax amount per tax district. First for real, then for motor vehicle.

Ability to request tax district specific.

1 (4%)

Yes, I would like a report like we call our 'workbook'. It lists the active veterans for our county, widow if applicable, his ss#, C#, phone number, tax district, parcel#, RW# or auto (whatever he used in the prior year). It is basically a check off list for us at a glance. We also use it to notify those that have not come in yet to sign up. There needs to be spacing in between the names so we can add new vets to this list.

1 (4%)

No

1 (4%)

I have not noticed any additional reports that I need at this time.

1 (4%)

The main thing we would like to see is being able to generate these reports in house somehow - much more efficient.

1 (4%)

I would like a report by tax district.

1 (4%)

A report by tax district is needed. We balance to the treasurer by tax district, so a report is important.

1 (4%)

We would need a report that fulfills the requirements for the report the DOR requests from us every September.

1 (4%)

Reports by Tax District.

A report that would list all the information requested by DOR for vet exemptions granted in September. The ability to generate and print in each County.

1 (4%)

Tax District Reports

1 (4%)

I would like to see one that is compatible to the report we supply in September. Per Tax Dist, # of Veterans, and amounts of assessment exemptions.

1 (4%)

Report by tax district

Report by how the veteran has used it - real property or auto.

I really feel that we should be able to create any report we want and not just have to stick to the "canned" reports.

1 (4%)

A report to balance by tax district.

1 (4%)

REPORT THAT WILL SHOW VETERAN AND AMOUNT USED

1 (4%)

I agree we need a report that will cover all the information we need for the state report in Sept.

1 (4%)

We need a report that pulls the data that DOR needs every September. I maintained my county vets system last year to ensure I had the numbers/tax districts, etc

1 (4%)

Report by district and type before we need to send to the state in September.

1 (4%)

Must have the opportunity to use what is available before we can respond.

1 (4%)

Just something that coincides with the State report in September.

1 (4%)

I think all the reports have been covered.

1 (4%)

A report that is the DOR Sept. state report .

1 (4%)

We would like to be able to search just our county instead of getting all counties. Thanks!

1 (4%)

NO

1 (4%)

Total: 23

2. The Veterans Program has the ability to have the County Treasurer office input motor vehicle exemptions. Has your county allowed the Treasurer access to do this?

Yes

2 (9%)

No

21 (91%)

Total: 23

3. If no, please explain why not.

Assessor responsible for determining qualification.

We determine appropriate tax district based on where they live.

For quality control, number of persons editing should be kept to a minimum.

Assessor responsible for report per statute.

Treasurer simply allows the amount of exemption approved by assessor.

1 (5%)

They don't want it and I don't want those girls having the ability to mess it up - we do a good enough job of that ourselves, and we understand it.

1 (5%)

Our Treasurer doesn't want anything to do with entering data.

1 (5%)

The county Treasurer has said that she would like our office to continue to record all Veteran's Exemptions as we have done in the past.

1 (5%)

Quality Control -

1 (5%)

We have done it in the past, should keep doing it the same.

1 (5%)

All vet's must go thru the Assessor's office for eligibility status, as that is our responsibility. Having one office do the entering helps with consistency and helps reduce errors.

1 (5%)

My Treasurer has view access only.

1 (5%)

It seems best to limit to one office.
I asked the Treasurer, they are not interested.

1 (5%)

I believe it is our responsibility therefore my staff should be doing the data entry for veterans.

1 (5%)

I would just asoon do it all in our office to minimize any duplications and I doubt she wants anymore on her for a work load.

1 (5%)

She has access but has not used it yet

1 (5%)

All vets must go through the Assessor's office for eligibility

1 (5%)

WE HAVE TRIED TO KEEP AS FEW PEOPLE IN THIS PROGRAM AS POSSIBLE TO AVOID SECURITY PROBLEMS AND MISTAKES

1 (5%)

Assessor's Office keeps the veterans records to be sure they qualify for the exemption, treasurer does not keep this information.

1 (5%)

I think all data entry should be done by the agency that qualifies the vet to receive the exemption

1 (5%)

I feel that if one office does all the entry...there is less room for error!

1 (5%)

They currently do not have RealWare.

1 (5%)

We have better accounting if we do it ourselves.

1 (5%)

We were not aware the Treasurer's office was allowed to access the program. We would be happy to have them input their own information.

1 (5%)

WE FEEL IT IS OUR RESPONISBILITY. ALSO WE HAVE BETTER CONTROL OF REPORTS AND ELIGIBILITY.

1 (5%)

Total: 21

4. Do you regularly query all new applicants before entering his/her record? If your answer is no, see the CAMA Websites FAQ for Veterans.

Yes

21 (91%)

No

2 (9%)

Total: 23

5. Should there be training or general discussion during the summer CAMA conference on the Veteran's Exemption Program?

Yes

13 (57%)

No

10 (43%)

Total: 23

6. If your answer was yes to previous question, what type of training and subject matter would you like to see covered?

This would be yes if the reporting process is difficult or documentation is not available.

1 (8%)

A general overview and how to deal with a variety of examples like duplicates, veterans that have moved from one county to another - what is the process we are to follow?

1 (8%)

If reports can be made available in our offices, then a brief training on those reports may be appropriate.

1 (8%)

Unless we can run the reports.

1 (8%)

When it actually gets to where it functions as promised some day, I would like to know exactly how we need to enter the account # for which it should be "automatically" deducted.

1 (8%)

By now, we have all figured out how to use it but it would be helpful to have some time set aside for "trouble shooting" discussion.

1 (8%)

A GENERAL "HOW TO" AND A LITTLE TRAINING ON REPORTS

1 (8%)

Training on how to run queries and updates in system. We need the authority to run the reports.

1 (8%)

Both...just to make sure we are all on the same page.

1 (8%)

If there are any issues about the system.

1 (8%)

We particularly would like to see training on the reports.

1 (8%)

ANYTHING FOR NEW EMPLOYEES

1 (8%)

Total: 12

7. Have you reviewed the proposed Chapter 15 Veterans Exemption Rules?

Yes

23 (100%)

No

0 (0%)

Total: 23

8. Did you know that the dates for Second World War, Korean War emergency, and Viet Nam War emergency was lengthened?

Yes

23 (100%)

No

0 (0%)

Total: 23

9. Were you aware that House Bill 033 has been signed and is in affective as of 3/7/08? If not, please visit <http://legisweb.state.wy.us/2008/Enroll/HB0033.pdf>.

Yes

22 (96%)

No

1 (4%)

Total: 23

Full Name	Are there any additional reports you would need? Please comment.	The Veterans Program has the ability to have the County Treasurer office input motor vehicle exemptions. Has your county allowed the Treasurer access to do this?	If no, please explain why not.	Do you regularly query all new applicants before entering his/her record? If your answer is no, see the CAMA Websites FAQ for Veterans.	Should there be training or general discussion during the summer CAMA conference on the Veteran's Exemption Program?	If your answer was yes to previous question, what type of training and subject matter would you like to see covered?	Have you reviewed the proposed Chapter 15 Veterans Exemption Rules?	Did you know that the dates for Second World War, Korean War emergency, and Vietnam War emergency was lengthened?	Were you aware that House Bill 033 has been signed and is in affective as of 3/7/08?
Brenda Arnold	We need ability to complete DOR report in September. That means number of exemptions, assessed value, mill levy and total tax amount per tax district. First for real, then for motor vehicle. Ability to request tax district specific.	No	Assessor responsible for determining qualification. We determine appropriate tax district based on where they live. For quality control, number of persons editing should be kept to a minimum. Assessor responsible for report per statute. Treasurer simply allows the amount of exemption approved by assessor.	Yes	No	This would be yes if the reporting process if difficult or documentation is not available.	Yes	Yes	Yes
Debbi Surratt	Yes, I would like a report like we call our 'workbook'. It lists the active veterans for our county, widow if applicable, his ss#, C#, phone number, tax district, parcel#, RW#or auto (whatever he used in the prior year). It is basically a check off list for us at a glance. We also use it to notify those that have not come in yet to sign up. There needs to be spacing in between the names so we can add new vets to this list.	No	They don't want it and I don't want those girls having the ability to mess it up - we do a good enough job of that ourselves, and we understand it.	Yes	Yes	A general overview and how to deal with a variety of examples like duplicates, veterans that have moved from one county to another - what is the process we are to follow?	Yes	Yes	Yes
Tina Conklin	No	No	Our Treasurere doesn't want anything to do with entering data.	Yes	No		Yes	Yes	Yes
Shelley Deromedi	I have not noticed any additional reports that I need at this time.	No	The county Treasurer has said that she would like our office to continue to record all Veteran's Exemptions as we have done in the past.	Yes	No		Yes	Yes	Yes
Debbie Larson	The main thing we would like to see is being able to generate these reports in house somehow - much more efficient.	No	Quality Control -	Yes	Yes		Yes	Yes	Yes
Lori Perkins	I would like a report by tax district.	No	We have done it in the past, should keep doing it the same.	Yes	No		Yes	Yes	Yes
Dixie Huxtable	A report by tax district is needed. We balance to the treasurer by tax district, so a report is important.	No	All vet's must go thru the Assessor's office for eligibility status, as that is our responsibility. Having one office do the entering helps with consistency and helps reduce errors.	Yes	Yes	If reports can be made available in our offices, then a brief traing on those reports may be appropriate.	Yes	Yes	Yes
Kathy Treanor	We would need a report that fulfills the requirements for the report the DOR requests from us every September.	No	My Treasurer has view access only.	Yes	No		Yes	Yes	Yes
Sheryl Snider	Reports by Tax District. A report that would list all the information requested by DOR for vet exemptions granted in September.The ability to generate and print in each County.	No	It seems best to limit to one office. I asked the Treasurer, they are not interested.	Yes	No		Yes	Yes	Yes

VetsSurvey

Susan Dewitt	Tas District Reports	No	I believe it is our responsibility therefore my staff should be doing the data entry for veterans.	Yes	No	Unless we can run the reports.	Yes	Yes	Yes
Dee Griffis	I would like to see one that is compatible to the report we supply in September. Per Tax Dist, # of Veterans, and amounts of assessment exemptions.	No	I would just asoon do it all in our office to minimize any duplications and I doubt she wants anymore on her for a work load.	Yes	Yes	When it actually gets to where it functions as promised some day, I would like to know exactly how we need to enter the account # for which it should be "automatically" deducted.	Yes	Yes	Yes
Elaine Griffith	Report by tax district Report by how the veteran has used it - real property or auto. I really feel that we should be able to create any report we want and not just have to stick to the "canned" reports.	Yes	She has access but has not used it yet	Yes	Yes	By now, we have all figured out how to use it but it would be helpful to have some time set aside for "trouble shooting" discussion.	Yes	Yes	Yes
Cathy Toolson	A report to balance by tax district.	No	All vets must go through the Assessor's office for eligibility	Yes	Yes		Yes	Yes	Yes
Dorothy Elsom	REPORT THAT WILL SHOW VETERAN AND AMOUNT USED	No	WE HAVE TRIED TO KEEP AS FEW PEOPLE IN THIS PROGRAM AS POSSIBLE TO AVOID SECURITY PROBLEMS AND MISTAKES	No	Yes	A GENERAL "HOW TO" AND A LITTLE TRAINING ON REPORTS	Yes	Yes	Yes
Dave Rauzi	I agree we need a report that will cover all the information we need for the state report in Sept.	No	Assessor's Office keeps the veterans records to be sure they qualify for the exemption, treasurer does not keep this information.	No	Yes	Training on how to run quires and updates in system. We need the authority to run the reports.	Yes	Yes	No
Grant Showacre	We need a report that pulls the data that DOR needs every September. I maintained my county vets system last year to ensure I had the numbers/tax districts, etc	No	I think all data entry should be done by the agency that qualifies the vet to receive the exemption	Yes	No		Yes	Yes	Yes
Doug Brandt	Report by district and type before we need to send to the state in September.	No		Yes	No		Yes	Yes	Yes
Janet Montgomery	Must have the opportunity to use what is available before we can respond.	Yes		Yes	No		Yes	Yes	Yes
Troy Clements	Just something that coincides with the State report in September.	No	I feel that if one office does all the entry...there is less room for error!	Yes	Yes	Both...just to make sure we are all on the same page.	Yes	Yes	Yes
Paul Fall	I think all the reports have been covered.	No	They currently do not have RealWare.	Yes	Yes	If there are any issues about the system.	Yes	Yes	Yes
Eileen Oakley	A report that is the DOR Sept. state report .	No	We have better accounting if we do it ourselves.	Yes	Yes	We particularly would like to see training on the reports.	Yes	Yes	Yes
Gina Anderson	We would like to be able to search just our county instead of getting all counties. Thanks!	No	We were not aware the Treasurer's office was allowed to access the program. We would be happy to have them input their own information.	Yes	Yes		Yes	Yes	Yes
Al Wright	NO	No	WE FEEL IT IS OUR RESPONISBILITY. ALSO WE HAVE BETTER CONTROL OF REPORTS AND ELIGIBILITY.	Yes	Yes	ANYTHING FOR NEW EMPLOYEES <div id="hotbar_promo">	Yes	Yes	Yes