

**Colorado CustomWare, Inc.**

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Oracle 11G Client and RealWare  
Guide

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**Installation Guide**

July 15, 2009

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## End User Installation

**Note: If Oracle is currently installed on the system, see the Oracle Removal Guide.**

### ***Administrative Rights***

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The following Administrative rights are needed for installing RealWare on end user workstations:

- Access Network share [\\SERVER\Applications](#)
- Where server=production server name

### ***Oracle 11G Client Installations***

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To install Oracle 11G client on an end user workstation, complete the following steps.

Note: ## = county number

1. Find the oracle setup file (CAMA Server D:\2009 Hardware Applications\Client)
2. Open Oracle Setup.exe or for a reinstall launch Oracle Universal Installer (OUI).
3. Click Next
4. For Installation Type select Custom Radio button and click Next
5. Continue clicking Next to get to the Available Product Components screen.
6. Do not deselect any defaults.
  - a. Click check box for Oracle Windows Interface.
  - b. Click check box for Oracle Net.
  - c. Click Next.
7. Enter Port Number 1521 and Click Next
8. Click Install
9. Configuration Assistants (a new window will open automatically. This may take a minute.)
  - a. Click Next until the Service Name prompt appears.
  - b. Enter instance name (e.g. wy###)
  - c. Click Next until the HostName prompt appears.
  - d. Enter the name of the server (without \\) (e.g. cama###) that the Oracle database is loaded onto.
  - e. Click Next until the NetServiceName prompt appears. The field should match the information entered in step 9.b.
  - f. Click Next until Finish button enables.
  - g. Click Finish
10. Click Exit and Yes.

**\*\*Note:** If you are running multiple Realware instances, copy TNSNames.ORA from server or central source and place in  
C:\App\\Product\\Client\_#\Network\Admin.

### How to Manually Configure ODBC Driver

From the Windows desktop, complete the following steps.

1. Select **Start > Control Panel > Administrative Tools > Data Sources (ODBC)**.
2. Select the **User DSN** Tab.
3. Click **Add**.
4. Select **Oracle in OraClient11g\_home1** driver.
5. Click **Finish**.
6. Enter the Data source name **ATSRV**.
7. Select TNS Service Name (Realware instance/connect string) from dropdown.
8. Click Test Connection
  - a. Enter username and password
  - b. Click OK
  - c. When Connection Successful opens, Click OK
9. Select the **System DSN** Tab.
10. Click **Add**.
11. Select latest **Oracle** driver.
12. Click **Finish**.
13. Enter the Data source name **ATSRV**.
14. Select TNS Service Name (Realware instance/connect string) from dropdown.
15. Click Test Connection
  - a. Enter username and password
  - b. Click OK
  - c. When Connection Successful opens, Click OK
16. Click OK in each Window until DataSource(ODBC) Administrator closes.